

### Customer Details

MSISDN No:	085	Account Number:	
Name & Surname:		Alternative Contact no:	

### Details of termination

**\*Please note that it's imperative to explain to customers Telecom Mobile's latest Products, Tariffs and Services.**

**Were you informed of all the new Telecom Mobile's Products and Services.** Yes  No

**Were you informed of all Telecom Mobile's Campaigns** Yes  No

**Are you aware that there is no connection fee on a renewal** Yes  No

<b>Done by - Sales advisor:</b>	<b>Date:</b>
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**Postpaid contracts will be terminated/converted 30 days after receiving this form.  
All outstanding payments will be invoiced on the 14th of each month**

Suspend with immediate effect	Yes	No	Date
Convert to prepaid immediately	Yes	No	Date
Was the amount outstanding on account Paid	Yes	No	Date

**Customer's detailed reason for Termination:**

### Customer Complete

Customer Name & Surname in Full:	ID Number:
Customer Signature:	Date:

### Retail Shop Detail

Request Taken By:	Copy ID/Passport: (was the customer identified)
Supervisor:	Date:
Regional Manager:	Regional Manager's Comment:

### Back Office

Date of Contract Activation:	Contract Expiry Date:
Current age of Contract:	Remaining Months:
Captured By:	Authorised By:
Signature:	Signature:
Date:	Date: