

# Updated Tariffs for Telecom Namibia Services



Effective 1 February 2026, Telecom Namibia will implement selected tariff adjustments as part of a tariff re-balancing initiative. These changes align service prices with the cost of delivery and support continued investment in modern, reliable, and affordable communication services.

The adjustments include price changes across selected services, with notable updates to key mobile and broadband offerings. This approach enables Telecom Namibia to expand fibre infrastructure, enhance network capacity, and improve overall service quality.

## THE TABLES BELOW REFLECT THE UPDATED TARIFFS, SHOWING BOTH PREVIOUS AND REVISED RATES:

### 1. Non-recurring charges (NRC): Basic telephone Line, Speedlink and ISDN

Customer Type	Type of Service (Installation/Transfer) (NRC)	Old Price (N\$)	New Price (N\$)	% Increase
Residential	Installation	299.00	375.00	25%
	Transfer Indoor	199.00	250.00	26%
	Transfer Outdoor	299.00	375.00	25%
Pensior	Installation	99.00	125.00	26%
	Transfer Indoor	99.00	125.00	26%
	Transfer Outdoor	99.00	125.00	26%
Business	Installation	499.00	625.00	25%
	Transfer Indoor	299.00	375.00	25%
	Transfer Outdoor	499.00	625.00	25%
Residential	All Speedlink (Excl Fibre)	299.00	375.00	25%
Business	All Speedlink (Excl Fibre)	499.00	625.00	25%
Residential Fibre-Ready Area	Fibre-Ready Area	950.00	1,189.00	25%
Business	Fibre-Ready Area	950.00	1,189.00	25%
Residential	Call Out Fees During Working Hours	549.00	549.00	0%
	Call Out Fees After Working Hours	1,199.00	1,199.00	0%
Business	Call Out Fees During Working Hours	549.00	689.00	26%
	Call Out Fees After Working Hours	1,199.00	1,499.00	25%
Res/Bus	Detail Bill Per Page	3.50	4.35	24%
Res/Bus	Statement Reprint & Printed statement	10.00	20.00	100%
Res	Detail Bill on request Once off	14.20	20.00	41%
Res/Bus	Announcement Device	31.03	36.00	16%
Res/Bus	All Barring Services Once-off Activation	32.50	41.00	26%
Business	Detail Bill Monthly Rental Business (WS/CO/GO/LE/ME) Monthly	36.36	40.00	10%
Res/Bus	Reconnection Fee	63.64	199.00	213%
Res/Bus	Detail Bill older 3 Months	250.00	260.00	4%
Res/Bus	ISDN PRI charges	2,750.00	3,438.00	25%

### 2. International and Radio Call rates

Country / Service	TN Fixed Postpaid Old Rate (N\$)	TN Fixed Pre-paid Old Rate (N\$)	TN Mobile Postpaid Old Rate (N\$)	TN Mobile Prepaid Old Rate (N\$)	TN New Rate (From any TN Network) (N\$)
Angola	2.30	2.76	4.50	7.75	8.99
Angola Mobile	3.50	4.20	5.80	7.75	8.99
Australia Fixed	3.65	4.30	6.00	8.90	4.99
Australia Mobile	4.30	5.16	6.80	9.90	4.99
Botswana	2.20	3.05	3.50	3.88	4.99
Botswana Mobile	2.99	3.60	3.50	3.88	4.99
Germany	3.00	3.60	5.43	8.95	8.99
Germany Mobile	3.00	3.60	5.43	9.90	8.99
Kenya	3.65	4.38	5.99	8.90	4.99
Kenya Mobile	4.30	5.16	6.80	9.90	4.99
Lesotho	4.99	5.99	3.50	3.88	8.99
Lesotho Mobile	4.99	5.99	3.50	3.88	8.99
Malawi	4.99	5.99	3.50	3.88	8.99
Malawi Mobile	4.99	5.99	3.50	3.88	8.99
Mozambique	4.99	5.99	3.50	3.88	8.99
Mozambique Mobile	4.99	5.99	3.50	3.88	8.99
Netherlands	3.65	4.30	6.00	8.90	4.99
Netherlands Mobile	4.30	5.16	6.80	9.90	4.99
Portugal	3.00	3.60	5.50	8.90	4.99
Portugal Mobile	3.00	3.60	6.50	9.90	4.99
Rest of world	6.99	8.39	7.50	9.90	8.99
RSA	2.49	2.99	2.79	3.88	3.00
RSA Mobile	3.49	4.19	3.69	3.88	3.00
Spain	3.65	4.30	6.00	8.90	8.99
Spain Mobile	4.30	5.16	6.80	9.90	8.99
Swaziland	2.20	3.05	3.50	3.88	4.99
Swaziland Mobile	2.99	3.60	3.50	3.88	4.99
Sweden	3.65	4.30	6.00	8.90	8.99
Sweden Mobile	4.30	5.16	6.80	9.90	8.99
Switzerland	3.65	4.30	6.00	8.90	8.99
Switzerland Mobile	4.30	5.16	6.80	9.90	8.99
UK	3.00	3.60	5.43	8.95	8.99
UK Mobile	3.00	3.60	5.43	9.90	8.99
USA	3.00	3.60	6.30	9.90	3.65
USA Mobile	3.00	3.60	6.30	9.90	3.65
Zambia	5.99	7.19	3.50	3.88	8.99
Zambia Mobile	5.99	7.19	3.50	3.88	8.99
Zimbabwe	2.2	2.64	6.80	3.88	8.99
Zimbabwe Mobile	5.99	7.19	6.80	3.88	8.99
VHF	3.60				3.90
MF	5.99				6.49
HF	7.95				8.59
RDD HF	3.99				4.29
Inmarsat/GMPCS/THURAYA	85.00				92.00

Calls to the USA drop from as high as up to N\$9.90 on the TN Mobile network, to N\$3.65 per minute. Calls to Australia, Kenya, Portugal, and Netherlands now cost N\$4.99 per minute, down from N\$9.90.

### 3. Monthly Recurring charges (MRC): Basic telephone line and ISDN rental charges

Type of Service (MRC)	Old Price (N\$)	New Price (N\$)	% Increase
All Detail Billing: Residential Monthly	10.00	20.00	100%
Hotline	13.75	20.00	45%
All Detail Billing Charges Business	15.45	20.00	29%
All call Barring services	18.50	20.00	8%
Exchange Hunting Facilities/PBX	47.73	54.00	13%
ISDN BRA extra MSN	95.00	103.00	8%
Residential Basic Line (Within MRA)	95.00	103.00	8%
Toll-Free Service/Short Code	105.00	119.00	13%
Business Basic Line (Within MRA)	115.00	125.00	9%
Residential and Business Basic Line (Outside MRA)	130.00	145.00	12%
ISDN BRA (Main Service)	130.00	163.00	25%
ISDN Rural ISDN BRA (per additional MSN)	243.00	260.00	7%
Detail Bill older 3 Months	250.00	260.00	4%
ISDN BRA Serv(2B+D)/ Main Service/ISDN Primary Rate Access (30B+D)	399.00	435.00	9%
DID Digital (9+ Circuits)	1,636.36	1,765.00	8%
2MB DID Tie Line	3,272.73	4,091.00	25%
ISDN Primary Rate Access(30B+D)	3,500.00	3,775.00	8%

### 4. Fixed to Mobile and TN Mobile National Rates

	Old Rate/Min (N\$)	New Rate/Min (N\$)
TN Fixed to MTC/TN Mobile/Paratus) (Postpaid and Prepaid)	1.29	0.90
tn mobile to tn mobile Postpaid	0.90	0.90
tn mobile to other GSM networks Postpaid	0.90	0.90
tn mobile to Fixed Network Postpaid	0.90	0.90
Hola	0.95	0.90
4G LTE Prepaid	0.95	0.90
tn mobile Standard	1.45	0.90

Significant reductions have been applied, where TN Fixed to Mobile calls reduced from N\$1.29 to N\$0.90 per minute (30% reduction), while TN Mobile Standard rate reduces from N\$1.45 to N\$0.90 per minute (38% reduction).

### 5. Fixed Broadband

As part of its network modernisation strategy, Telecom Namibia has simplified its broadband offerings and dramatically reduced prices, especially for high-speed plans. Residential as well as corporate customers now get higher speeds at a lower cost.

All broadband plans below 10Mbps (4Mbps, 6Mbps, 8Mbps, with 25Mbps plans and above being offered with improved symmetrical download and upload speeds) have been phased out to make way for unified, future-ready packages ranging from 10Mbps to 500Mbps. Prepaid customers also benefit from expanded options and better value for money.

- Customers previously paying N\$909 (Residential) up to N\$1,225 (Corporate) for 10Mbps will now pay N\$407-N\$534, depending on plan type (reduction of approximately 56%).
- Home and Business plans have been merged into unified offerings, simplifying choices and ensuring equal value across customer types

The below table reflects all new broadband offers:

Speedlink Unified (Asymmetric)		
Download Speed (up to)	10Mbps	15Mbps
Uplink Speed (up to)	2Mbps	2Mbps
Internet Usage	Unlimited	
CPE	Included: Entry level CPE with Wi-Fi	
Number of voice lines	1	1
On-net voice minutes	500	500
Monthly Charge N\$ (12- Months)	629	829
Monthly Charge N\$ (24- Months)	566	746
Monthly Charge N\$ (36- Months)	534	704
Prepaid Incl installation N\$	n/a	n/a

Speedlink Lite (Asymmetric)		
Download Speed (up to)	10Mbps	15Mbps
Uplink Speed (up to)	2Mbps	2Mbps
Internet Usage	Unlimited	
CPE	Not Included	
Number of voice lines	n/a	n/a
On-net voice minutes	n/a	n/a
Monthly Charge N\$ (12- Months)	479	529
Monthly Charge N\$ (24- Months)	431	476
Monthly Charge N\$ (36- Months)	407	449
Prepaid Incl installation N\$	6,124	6,666

Speedlink Liteplus (Symmetric)						
Download Speed (up to)	25Mbps	35Mbps	50Mbps	100Mbps	200Mbps	500Mbps
Uplink Speed (up to)	25Mbps	35Mbps	50Mbps	100Mbps	200Mbps	500Mbps
Internet Usage	Unlimited					
CPE	Not Included					
Number of voice lines	n/a	n/a	n/a	n/a	n/a	n/a
On-net voice minutes	n/a	n/a	n/a	n/a	n/a	n/a
Monthly Charge N\$ (12- Months)	749	820	879	1,249	2,089	4,749
Monthly Charge N\$ (24- Months)	674	738	791	1,124	1,880	4,274
Monthly Charge N\$ (36- Months)	636	697	747	1,061	1,775	4,036
Prepaid Incl installation N\$	9,036	9,803	10,444	14,436	n/a	n/a