

APPLICATION FORM FOR BROADBAND PACKAGE UPGRADE/DOWNGRADE

1. APPLICATION REQUIREMENTS

Attach the following documents to this application form

| | Pensioner | Residential | Business | Foreign National |
|---|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| Copy of Identity or Passport document | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Proof of Income/Financial statements | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Copy of business/company registration certificate | | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Copy of Pension Card | <input checked="" type="radio"/> | | | |
| Security Deposit (when applicable) | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Security Deposit (fixed) | | | <input checked="" type="radio"/> | <input checked="" type="radio"/> |
| Copy of Marriage Certificate* | <input checked="" type="radio"/> | <input checked="" type="radio"/> | | |
| Declaration for Joint and Several Liability form for Business customers | | | <input checked="" type="radio"/> | <input checked="" type="radio"/> |

* For marriage in Community of Property & Sole Proprietorship.

2. CUSTOMER CATEGORY

Customer Status Residential Business Foreign Corporate

New Customer Existing Customer Your Account/Telephone Number _____
 Pensioner Your Pension Card Number _____

3. INSTALLATION ADDRESS

Street name and house number: _____

Flat/Floor/Room number: _____

Erf/Plot/Farm/Village number: _____ Suburb: _____ Town: _____

4. PACKAGE DOWNGRADE/ UPGRADE

Upgrade Downgrade

Indicate your existing package (Mbps)

Indicate the new required package (Mbps)

5. CPE UPGRADES (OPTIONAL)

Any to CPE 7630 / 7690

Yes



Supports 4 data ports, WiFi and ISDN

Note: - Once off payment for CPE upgrade

SPECIAL TERMS AND CONDITIONS

The provision of Telecom Namibia's Broadband service is subject to Telecom Namibia's standard terms and conditions although not specifically contained herein.

Telecom accepts no liability for any loss or damages to the property or equipment of the customer arising out of the provision, installation or maintenance of Broadband access service.

Telecom cannot guarantee the provision of the requested service upon the receipt of an application form. You will be formally notified after receipt of an application form on whether or not the service can be provided.

The provision of Telecom's Broadband service is subject to signal availability, distance and line sync speed limitations.

The applicable tariffs are subject to change within Telecom's sole discretion, as will be communicated to the customer from time to time.

****Telecom Namibia General Terms and Conditions apply**

PAYMENT UNDERTAKING

I/We _____ the undersigned, in my/our capacity as _____ of the business and in my personal capacity.

1. Hereby warrant / agree that I am duly authorized by the applicant to make this application on his / her behalf and that the above information and copies of attachments are true and correct.
2. Do hereby on behalf of the applicant accept and agree to the terms and conditions of the contract.
3. Do hereby acknowledge and agree that by my signature hereto I bind myself or my principal in accordance with the terms and conditions, as surety and co-principal debtor in solidum with the applicant in favour of TELECOM NAMIBIA for the due payment by the applicant of all amounts which may now or at any time hereafter become payable by the applicant to Telecom Namibia Limited.

Signature: _____

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| D | D | M | M | Y | Y | Y | Y |
|---|---|---|---|---|---|---|---|

Signature: _____

| | | | | | | | |
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|---|---|---|---|---|---|---|---|

(Spouse*) /Legal Guardian: